

31 October 2013

Dear resident,

As you know we have been consulting residents of Eastfields about the improvements we could make to your homes and outside spaces.

We have been discussing the possibility of regeneration with you and we said we would be in touch as soon as the Circle Housing Merton Priory Board made a decision on our next steps. Over the summer our consultation team listened and spoke to 94% of residents whose valuable feedback on the future of Eastfields informed our Board's decision.

I would like to thank everyone who took part in this, it has really helped us to understand what improvements you would like and what the next steps should be. So, I can confirm that having looked at the feedback from the resident consultation in detail, the MPH Board considers regeneration to be the best way to deliver long-term improvements.

We now want to work with you to develop a regeneration masterplan for your homes and neighbourhood. A masterplan is used to create a vision for a neighbourhood. It will help us to produce more detailed plans that would be used for future planning applications. There is more information about masterplanning in our Q&A overleaf.

We hope to start our consultation with you on the masterplan in the New Year. Before we move to working on masterplanning, we will continue to discuss the best way forward with the London Borough of Merton in the coming months. We will keep you updated on our progress with this.

I want to assure you that residents remain at the heart of this process and your feedback will continue to be taken into account. We will use what you have told us to date to shape the regeneration proposals and the ways which we consult with you in future. Masterplanning will be an opportunity to address issues and concerns that you raised over the summer, and you will be able to reiterate your views or to raise new points through the consultation on the masterplanning.

Please do not hesitate to contact your consultation officers, Doreen Jones and Tim Birkbeck on 020 3441 8518 if you have any further queries.

Best wishes,



Wayne Hainsworth  
**Managing Director of Circle Housing Merton Priory**

## **Masterplanning Frequently Asked Questions**

### **Why has MPH made this decision?**

During our conversation with you about how to improve Eastfields, residents consistently raised a number of concerns about the quality of buildings, overall design and layout and the condition of some of the homes.

Many of your homes could not be brought up to acceptably high standards if we were to maintain Eastfields as it is. We believe that we need to consider how we could resolve these problems in the long term through regeneration.

### **What does masterplanning mean?**

Masterplanning sets a framework for the later, detailed design of a large area.

Through masterplanning Circle Housing Merton Priory will create a blueprint for your neighbourhood that addresses the issues identified in the first stage of consultation. It involves working with residents, the council, local businesses and community groups to consider what regeneration could look like and how it could resolve the issues you told us about during the summer.

We will now work to appoint masterplanning consultants later in the year and will provide more information about how you can get involved in the selection of masterplanners for Eastfields.

### **How are you going to keep us updated?**

We will update you with our newsletters and the next one will be delivered in November. You can also call the consultation line on 020 3441 8518 or log on to our website [www.circle.org.uk](http://www.circle.org.uk) to find out more.

### **What are the timescales?**

We expect to start the masterplanning process in the New Year. We will tell you about the timetable when we have more details.

### **How can I get involved?**

We will appoint consultants to help us with the masterplanning and seek to involve residents in the decision-making process.

You will also have lots of opportunities to play a part in shaping your new neighbourhood and homes when we begin the masterplanning process itself. We will be in touch with more information about how we will consult and involve you.

31 October 2013

Dear resident,

As you know we have been consulting residents of High Path about the improvements we could make to your homes and outside spaces.

We have been discussing the possibility of regeneration with you and we said we would be in touch as soon as the Circle Housing Merton Priory Board made a decision on our next steps. Over the summer our consultation team listened and spoke to 94% of residents whose valuable feedback on the future of High Path informed our Board's decision.

I would like to thank everyone who took part in this, it has really helped us to understand what improvements you would like and what the next steps should be. So, I can confirm that having looked at the feedback from the resident consultation in detail, the MP Board considers regeneration to be the best way to deliver long-term improvements.


We now want to work with you to develop a regeneration masterplan for your homes and neighbourhood. A masterplan is used to create a vision for a neighbourhood. It will help us to produce more detailed plans that would be used for future planning applications. There is more information about masterplanning in our Q&A overleaf.

We hope to start our consultation with you on the masterplan in the New Year. Before we move to working on masterplanning, we will continue to discuss the best way forward with the London Borough of Merton in the coming months. We will keep you updated on our progress with this.

I want to assure you that residents remain at the heart of this process and your feedback will continue to be taken into account. We will use what you have told us to date to shape the regeneration proposals and the ways which we consult with you in future. Masterplanning will be an opportunity to address issues and concerns that you raised over the summer and you will be able to reiterate your views or to raise new points through the consultation on the masterplanning.

Please do not hesitate to contact your consultation officers, Donna Brown and Winston Phillips on 020 3441 8518 if you have any further queries.

Best wishes,



Wayne Hainsworth  
**Managing Director of Circle Housing Merton Priory**

## **Masterplanning Frequently Asked Questions**

### **Why has MP made this decision?**

During our conversation with you about how to improve High Path, residents consistently raised a number of concerns about the quality of buildings, overall design and layout and the condition of some of the homes.

Many of your homes could not be brought up to acceptably high standards if we were to maintain High Path as it is. We believe that we need to consider how we could resolve these problems in the long term through regeneration.

### **What does masterplanning mean?**

Masterplanning sets a framework for the later, detailed design of a large area.

Through masterplanning Circle Housing Merton Priory will create a blueprint for your neighbourhood that addresses the issues identified in the first stage of consultation. It involves working with residents, the council, local businesses and community groups to consider what regeneration could look like and how it could resolve the issues you told us about during the summer.

We will now work to appoint masterplanning consultants later in the year and will provide more information about how you can get involved in the selection of masterplanners for High Path.

### **How are you going to keep us updated?**

We will update you with our newsletters and the next one will be delivered in November. You can also call the consultation line on 020 3441 8518 or log on to our website [www.circle.org.uk](http://www.circle.org.uk) to find out more.

### **What are the timescales?**

We expect to start the masterplanning process in the New Year. We will tell you about the timetable when we have more details.

### **How can I get involved?**

We will appoint consultants to help us with the masterplanning and seek to involve residents in the decision-making process.

You will also have lots of opportunities to play a part in shaping your new neighbourhood and homes when we begin the masterplanning process itself. We will be in touch with more information about how we will consult and involve you.

31 October 2013

Name /address

Dear resident,

As you know we have been consulting residents of Ravensbury about the improvements we could make to your homes and outside spaces.

We have been discussing the possibility of part regeneration / part refurbishment with you and we said we would be in touch as soon as the Circle Housing Merton Priory Board made a decision on our next steps. Over the summer our consultation team listened and spoke to 100% of residents whose valuable feedback on the future of Ravensbury informed our Board's decision.

I would like to thank everyone who took part in this, it has really helped us to understand what improvements you would like and what the next steps should be. So, I can confirm that having looked at the feedback from the resident consultation in detail, the Board considers part regeneration / part refurbishment to be the best way to deliver long-term improvements.

We now want to work with you to develop a part regeneration / part refurbishment masterplan for your homes and neighbourhood. A masterplan is used to create a vision for a neighbourhood. It will help us to produce more detailed plans that would be used for future planning applications. There is more information about masterplanning in our Q&A overleaf.

We hope to start our consultation with you on the masterplan in the New Year. Before we move to working on masterplanning, we will continue to discuss the best way forward with the London Borough of Merton in the coming months. We will keep you updated on our progress with this.

I want to assure you that residents remain at the heart of this process and your feedback will continue to be taken into account. We will use what you have told us to date to shape the part regeneration / part refurbishment proposals and the ways which we consult with you in future. Masterplanning will be an opportunity to address issues and concerns that you raised over the summer, and you will be able to reiterate your views or to raise new points through the consultation on the masterplanning.

Please do not hesitate to contact your consultation officers, Penny Rowland Hill and Winston Phillips on 020 3441 8518 if you have any further queries.

Best wishes,



Wayne Hainsworth  
**Managing Director of Circle Housing Merton Priory**

## **Masterplanning Frequently Asked Questions**

### **Why has MP made this decision?**

During our conversation with you about how to improve Ravensbury, residents consistently raised a number of concerns about the quality of buildings, overall design and layout and the condition of some of the homes.

Many of your homes could not be brought up to acceptably high standards if we were to maintain Ravensbury as it is. We believe that we need to consider how we could resolve these problems in the long term through regeneration.

### **What does masterplanning mean?**

Masterplanning sets a framework for the later, detailed design of a large area.

Through masterplanning Circle Housing Merton Priory will create a blueprint for your neighbourhood that addresses the issues identified in the first stage of consultation. It involves working with residents, the council, local businesses and community groups to consider what part regeneration / part refurbishment could look like and how it could resolve the issues you told us about during the summer.

We will now work to appoint masterplanning consultants later in the year and will provide more information about how you can get involved in the selection of masterplanners for Ravensbury.

### **How are you going to keep us updated?**

We will update you with our newsletters and the next one will be delivered in November. You can also call the consultation line on 020 3441 8518 or log on to our website [www.circle.org.uk](http://www.circle.org.uk) to find out more.

### **What are the timescales?**

We expect to start the masterplanning process in the New Year. We will tell you about the timetable when we have more details.

### **How can I get involved?**

We will appoint consultants to help us with the masterplanning and seek to involve residents in the decision-making process.

You will also have lots of opportunities to play a part in shaping your new neighbourhood and homes when we begin the masterplanning process itself. We will be in touch with more information about how we will consult and involve you.